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MANAGEMENT STATEMENT

It is the precise will of the Ownership and General Management of AIT Automazione S.r.l. to define and implement continuous improvement strategies that allow the company to achieve the highest levels of competitiveness inspired by the following principles:

- ✓ to obtain the maximum satisfaction of its customers
- ✓ optimize their processes;
- ✓ guarantee the quality of the service provided;
- ✓ empower, motivate and professionally qualify its staff.
- ✓ constant growth and expansion of product sectors.

The Management of AIT Automazione S.r.l. is therefore committed to:

- Establish and maintain a quality system that complies with the requirements of the aforementioned regulations; • define measurable objectives in objective form;
- Satisfy customers in their expressed and implicit needs;
- Use the best available technologies and verify the qualitative and quantitative adequacy of the human, technological, logistical and IT resources available in order to achieve and maintain good professional practice, compliance with the standard and quality of customer service;
- Internally disseminate the requirements of the quality system, facilitating knowledge and familiarization with the best possible IT and paper methods;
- Regularly verify the full operation, adequacy and updating of the quality system;
- Measure the achievement of the objectives set out above and continuously improve through systematic corrective and preventive actions taken when phenomena that hinder the achievement of the objectives described above occur or may occur;
- Periodically review the validity of the quality system in terms of results obtained and possibilities for improvement, with the consequent planning of improvement actions commensurate with needs.

To implement the aforementioned Quality Policy, a certified Quality System has been introduced in the company in accordance with the provisions of the UNI EN ISO 9001:2015 standard.

Periodically, during the Management Review, the Quality objectives are verified and kept updated.

RESPONSABILE GESTIONE SISTEMA QUALITA' 	DIREZIONE 
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